

Continuous Dispatch Education

2012

Date	Course	Location	Information
March 28, 2012 9 a.m. to 4 p.m.	Verbal Judo	IPSC Training Center 8468 East 21 st Street Indianapolis, IN 46219	This course is designed to teach dispatchers active listening and "tactical communication" skills.
April 18, 2012 9a.m. to 4 p.m.	Problem Solving for Supervisors	IPSC Training Center 8468 East 21 st Street Indianapolis, IN 46219	This course is designed to give dispatch supervisors an in depth understanding of problems and how to reach solutions to solve them.
May 30, 2012 9a.m. to 4 p.m.	Understanding the 800mhz Radio System Weather Spotters Course NWS	IPSC Training Center 8468 East 21 st Street Indianapolis, IN 46219	This course is designed to give a dispatcher an in depth understanding of the 800 MHz Trunked Radio system. Weather Spotters Course will be present by the National Weather Service.
August 29, 2012 9 a.m. to 4 p.m.	Liability Issues for Public Safety Telecommunications	IPSC Training Center 8468 East 21 st Street Indianapolis, IN 46219	This course is designed to give an overview of civil liability in public safety communications.
September 26, 2012 9a.m. to 4 p.m.	Evaluation Skills for Supervisors	IPSC Training Center 8468 East 21 st Street Indianapolis, IN 46219	This course is designed to give the supervisor an understanding of the evaluation process within the system.
October 24, 2012 9 a.m. to 4 p.m.	Helping Those That Call 911	IPSC Training Center 8468 East 21 st Street Indianapolis, IN 46219	This course is designed to refresh dispatching skills and use of EMD Call cards. This course will have a limit of 16 seats so reserve early. Notify by email of any cancellations so that requests can be re-assigned.

These are continuing education classes for dispatchers. Classes are 6 hours each and are free of charge. All classes start at 9:00 a.m. and will end at 4 p.m.

Registration by email or Fax is required for all classes.

Send requests to Vivian Nowaczewski at:

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